



## Innovations Tailors New Boardroom To Suit Wolters Kluwer's High Tech Image

**Wolters Kluwer, the multinational information services company, provides critical and timely information to some of the most influential sectors including global banking, law, insurance, finance, science, medicine and pharmaceuticals. It uses the very latest technology to deliver its products to customers in a timely manner and its reputation is second to none.**

The Kingston upon Thames office of Wolters Kluwer employs a range of professionals from software developers to marketing and financial experts. These professionals meet regularly on site with clients and it was increasingly felt that the boardroom facilities were becoming dated and not really reflective of the organisation's status. According to John Mahon, Facilities Manager, "The old boardroom was dark, cold and uninviting. It was also small and over 11 years old so it was felt that we needed to look at revamping it all."



**Client:** Wolters Kluwer

**Requirements:** To provide a fully integrated system incorporating video conferencing for the newly built boardroom at Wolters Kluwer's Kingston site.

**Solution:** Innovations designed a Crestron controlled boardroom system to operate all equipment including digital projectors, 55" screen, video and audio conferencing.

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The location of the new boardroom was previously an office area so the Facilities team were working from scratch. The new area is 75% bigger than the old boardroom which meant it was possible to create an auditorium with seating for up to 80 people. The main Boardroom can seat 22 people and both rooms can open into one large auditorium with seating for 130 and space for 30/40 standing at the back. A modern, light and airy room has been created which is adaptable to the company's needs going forward.

When it came to the all important boardroom systems and audio visual, John contacted Innovations because he was aware of the excellent service provided to the Wolters Kluwer Hinckley office. Andy Russell, Director of Innovations, met with the team and undertook a full needs analysis and site survey. From this, Innovations proposed a state of the art Crestron Boardroom control system that operates all of the equipment including the digital projectors, a 55" LED screen and video and audio conferencing.

Engineers from Innovations programmed the Crestron system off site to minimise disruption and to make it as simple to use as possible.



According to John Mahon, "Users find it much easier to control than the old unit which was so outdated. As a result, lots more people are using the new Boardroom since it was unveiled a couple of months ago."

The new environment and the simplicity of the system have also encouraged staff to use the video conferencing equipment that has also been installed by Innovations. It is used regularly by staff to communicate with colleagues at the Hinckley site and this is already delivering considerable cost benefits by removing the need to travel.

Commenting specifically on Innovations, John said:

*"I would definitely recommend them because they provide an excellent service. It is the communication that is most impressive; they kept me informed at every stage. They always get back to me straight away if I have any questions or require their input."*

He continued:

*"On a recent visit to the Kingston site from the US, our CEO commented on the excellent new boardroom facilities, saying how impressed she was and you don't get a much higher accolade than that!"*

Innovations tailors the design of each of its boardroom systems to meet the requirements of the client. There is no such thing as a standard fit and the company works hard to find the best products and solutions at competitive prices to deliver exactly what the client wants. Andy Russell, Director says:

*"I'm really pleased with the final specification and the project as a whole at Wolters Kluwer. It's great to hear that the system has been well received and is being constantly used. We will definitely continue to work closely with all sites within the group."*